

Winterton Chalets Booking Form – 2019

If you would like to book a holiday, please email wintertonchalets@yahoo.co.uk

or telephone 07768 709772 with your requirements.

WHEN WE HAVE CONFIRMED THE DATES ARE AVAILABLE,
PRINT OFF THIS FORM AND POST TO

Winterton Chalets, 58 Victoria Road, Gorleston On Sea, NR31 6EF

within 7 days, with your booking deposit of **£50 per week**.

Please make cheques payable to **Mrs K Hudson**.

Or you can send money by BACS, Bank details Sort code; 40 22 22 Account number 81304313

We regret we are unable to accept payment by credit / debit card.

Name 1.....Name 2.....

Name 3.....Name 4.....

Name 5.....Name 6..... Please give ages of any under 21's

**We regret we are unable to accept bookings from all male or female groups, any mixed groups of under 25's or couples aged under 21.
Occupancy of the accommodation is restricted to the maximum number permitted as stated in the chalet description,
also to those named on the booking form unless notified in advance of arrival.**

Address.....
.....

Telephone..... Mobile** Email.....

Sea View Chalets 89 94 110 169 2 Bedroom Chalets 41 213

Arrival date.....Departure date.....

Chalet Hire - £.....

DOGS - £20 each pet (per week or part week). £.....

Breed of dog – 1.....2.....

Total amount due £.....

Deposit paid £..... Balance £..... *Due six weeks before start of holiday.

I have read, understand and accept the terms and conditions on behalf of all persons named on the booking form.

SIGNATURE.....

Confirmation will be sent by email, unless you ask for it to be sent by post.

Mobile** - if we need to contact you on your day of arrival, or during your stay.

TERMS AND CONDITIONS - PLEASE KEEP THIS SECTION

WE WILL SEND CONFIRMATION OF THE RECEIPT OF YOUR BOOKING FORM AND PAYMENTS BY EMAIL, UNLESS YOU SPECIFICALLY REQUEST IT TO BE SENT BY POST. **YOUR BALANCE PAYMENT WILL BE DUE SIX WEEKS BEFORE THE START OF YOUR HOLIDAY**; ON RECEIPT OF THIS WE WILL SEND FINAL CONFIRMATION, WITH MAPS AND ARRIVAL DETAILS.

IF THE BALANCE PAYMENT IS NOT RECEIVED BY THE GIVEN DATE, WE RESERVE THE RIGHT TO RE-LET THE ACCOMMODATION AND YOUR DEPOSIT PAYMENT WILL BE FORFEITED.

PLEASE ENSURE YOU HAVE ADEQUATE HOLIDAY INSURANCE. DEPOSITS OF £50 ARE NON-REFUNDABLE.

BALANCE REFUNDS WILL ONLY BE GIVEN IF WE ARE ABLE TO RE-LET YOUR HOLIDAY DATES. IF WE ARE ABLE TO RE-LET PART OF YOUR WEEK, REFUND WILL BE MADE ON A PRO-RATA BASIS. BALANCE REFUNDS WILL BE SUBJECT TO A £10 ADMINISTRATION FEE.

OCCUPANCY OF THE ACCOMMODATION IS RESTRICTED TO THE MAXIMUM NUMBER PERMITTED AS STATED IN THE CHALET DESCRIPTION; ALSO TO THOSE NAMED ON THE BOOKING FORM UNLESS OTHERWISE NOTIFIED IN ADVANCE OF ARRIVAL.

WE AIM TO PROVIDE CLEAN, COMFORTABLE, WELL-EQUIPPED CHALETS FOR OUR GUESTS TO ENJOY A RESTFUL AND ENJOYABLE HOLIDAY. **ANY FAULTS OR PROBLEMS WITH THE ACCOMMODATION SHOULD BE NOTIFIED TO US AS SOON AS POSSIBLE DURING YOUR STAY** IN ORDER THAT WE CAN INVESTIGATE THE COMPLAINT AND DEAL WITH IT ACCORDINGLY. **WE WILL NOT ACCEPT RESPONSIBILITY FOR ANY PROBLEMS ARISING DURING YOUR STAY NOT NOTIFIED TO US AT THE TIME.**

WE RESERVE THE RIGHT TO ENTER THE CHALET, WITHOUT PRIOR NOTICE IF IT IS NOT POSSIBLE TO OBTAIN, TO DEAL WITH ANY PROBLEMS OR EMERGENCIES. IF WE ARE UNABLE TO PROVIDE ACCOMMODATION AS BOOKED DUE TO CIRCUMSTANCES BEYOND OUR CONTROL, IE FIRE, FLOOD ETC. AND WE ARE UNABLE TO PROVIDE ALTERNATIVE ACCOMMODATION, ALL PAYMENTS RECEIVED WILL BE RETURNED TO YOU IN FULL AND YOU WILL HAVE NO FURTHER CLAIM AGAINST WINTERTON CHALETS OR THE CHALET OWNER.

THE CHALET MAY BE OCCUPIED FROM 2PM ON THE DAY OF ARRIVAL UNLESS OTHERWISE ADVISED. IF THE CHALET IS NOT READY FOR OCCUPATION AT THE STATED TIME DUE TO CIRCUMSTANCES BEYOND OUR CONTROL, THE HIRER WILL HAVE NO CLAIM AGAINST WINTERTON CHALETS OR THE CHALET OWNER. ARRANGEMENTS FOR KEY COLLECTION WILL BE NOTIFIED IN YOUR BALANCE CONFIRMATION LETTER.

THE CHALET MUST BE VACATED BY 10AM ON THE DAY OF DEPARTURE AND LEFT IN THE SAME CLEAN AND TIDY CONDITION AS FOUND ON ARRIVAL. THE HIRER WILL BE RESPONSIBLE TO MAKE GOOD OR PAY FOR ANY DAMAGE TO THE ACCOMMODATION, FURNISHINGS AND FITTINGS, AND ALL CONTENTS.

FOR HEALTH AND SAFETY, AND THE BENEFIT OF OTHERS, **SMOKING IS NOT PERMITTED INSIDE THE CHALET.**

AMPLE CAR PARKING IS PROVIDED - **UNDER NO CIRCUMSTANCES ARE VEHICLES TO BE DRIVEN OR PARKED ON THE GRASSED AREAS OF THE SITE.**

DOGS ARE WELCOME, ON THE UNDERSTANDING THEY WILL NOT BE ALLOWED TO DAMAGE OR SOIL THE CHALET FURNISHINGS. PLEASE BRING THROWS TO COVER THE SEATING, PARTICULARLY IF THEY ARE MOULTING! FOR THE SAKE OF OTHER GUESTS DOGS MUST NOT BE ALLOWED ON THE BEDS. ANY DAMAGE SHOULD BE RECTIFIED OR PAID FOR.

PETS MUST NOT BE LEFT UNATTENDED IN THE CHALET AT ANY TIME AND YOU MUST OBEY SITE RULES REGARDING DOGS i.e. **DOGS MUST BE UNDER CONTROL AT ALL TIMES AND NOT PERMITTED TO RUN UNSUPERVISED - ALL 'ACCIDENTS' MUST BE CLEARED UP AND THE PLASTIC BAGS USED SHOULD BE PUT IN THE BINS PROVIDED.**

LOST PROPERTY WILL BE RETURNED ON REQUEST, WITH A MINIMUM CHARGE OF £3 FOR P&P.